W-01212A-12-0809, SW-20445A-12-0810, W-03720A-12-0311, W-0245A-12-0312 Teresa Tenbrink W-0245A-12-0813, W-20446A-12-0314, W-01732A-12-0315

From:

Sent: To:

Subject:

OPIGNAL

Norm Collins

Tuesday, February 12, 2013 4:07 PM

BitterSmith-Web

Global Water - Maricopa, AZ Proposed Rate Increase

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ORP COMMISSION

OKET CONTROL

2013 FEB 27 ₱ 4: 0b

Follow Up Flag: Flag Status:

Follow up Completed

Arizona Corporation Commission DOCKETED

FEB 2 7 2013

Dear Ms. Smith;

AM

I am sure by now you are getting an ear full about the proposed rate increase for Global Water Company in Maricopa, Arizona. Unlike the champion the HOAs, and the city of Maricopa have wedged as outlined below. I would like to let you know my thoughts as a homeowner of three properties in Maricopa. The utilities such as water are hurting our community in growth and the cost of living for the residence. We are just starting to see some light of growth coming back, and out home values are just starting to come back a little. The burden of higher cost for utilities are the talk of the town at almost any gathering in our community. When you talk to folks living in Maricopa County and compare our rates to SRP and ARP, it is apparent Global is out for Global and not helping our community grow and prosper. We need your voice to speak for the people of Maricopa. Global Water's rates were approved two years ago, while the country was still struggling to come out of the worst recession of our time. It is time to say to Global Water Company, you have major improvements needed in customer support, response time and listening to your customer, before a rate increase can even be considered.

Here we go again folks! On the Rancho El Dorado Phase III (Lakes) community web site under documents is all the information on the Global Water rate increase request before the ACC. Also on the web site is a calculator sheet that you can use to figure out what your bill would be if the increases are granted. Please take time to submit the comment form to the members of the ACC as we all need our voices to be heard. If Global gets the requested increases, it will not only impact your personal water bill but oh my goodness, the HOA water bills will be ridiculous! Of course Global is trying to increase the reclaimed water rates by about 450 percent as well so all 9 of the communities in Maricopa on reclaimed water will also be fighting the increases. Let your voices be heard! You all know it takes a village and Maricopa has shown in the past we are a force to be reckoned with! The City of Maricopa has formed a task force which I attended last week. The City will be hiring an attorney to file an intervention with the ACC to fight this on behalf of the City. The HOA's are in discussion with a law firm to see if all the HOA's can pool together to do the same. That HAS NOT been decided yet but will need to be soon as the filing deadline is March 1 so time is short. The City is also going to be requesting the ACC (Arizona Corporation Commission) hold a meeting here in Maricopa like they did last time. We had between 900 and 1000 people attend that meeting and more than 3 bus loads of Maricopa residents attended hearings at the ACC offices. We really must step up.

Email me if you have any further questions and I will do my best to assist you. I will also be posting and email blasting on a regular basis with updates for you. Stay tuned and remind your neighbors to register on the web site so they can also stay informed and involved!

(Note: this info is posted on all the AAM community web sites in Maricopa)

Sincerely;

Norm Collins

Maricopa, Arizona 85138